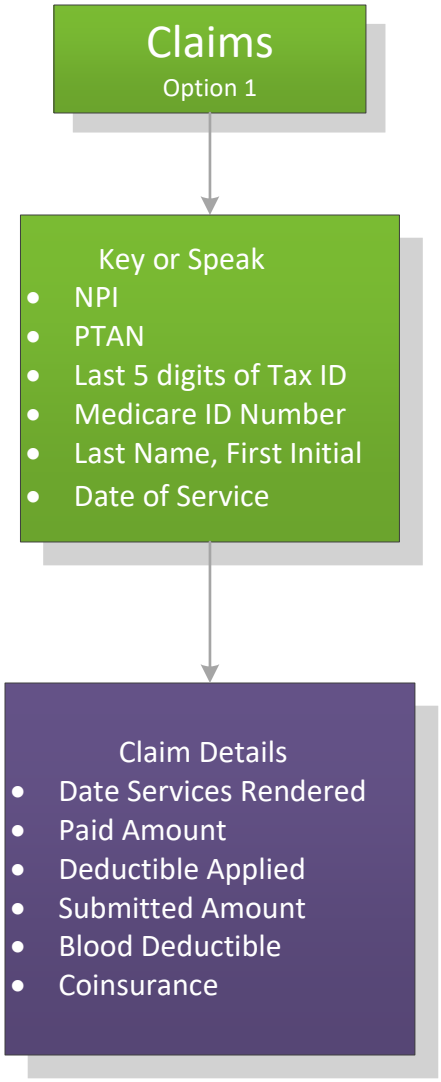
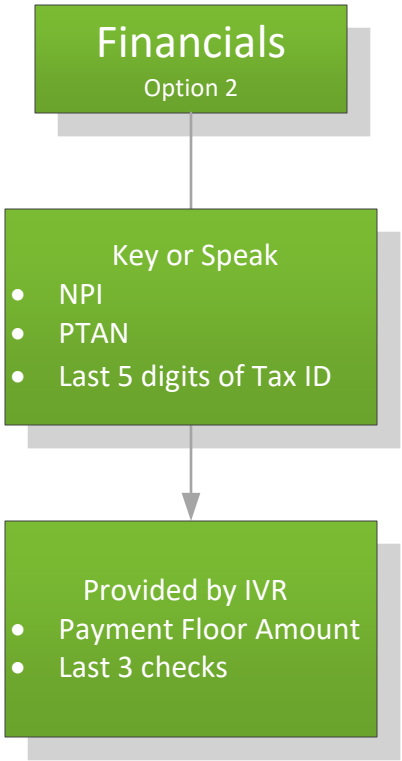
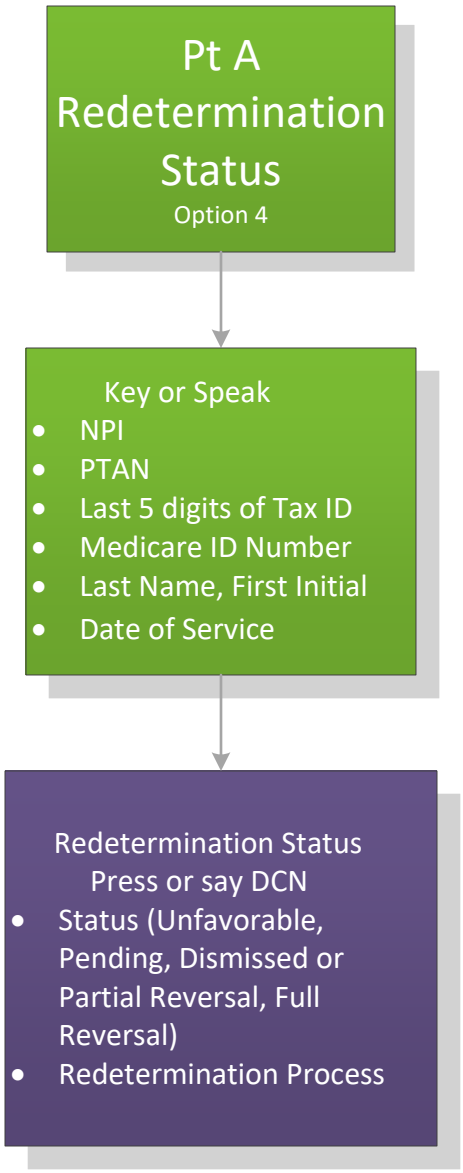
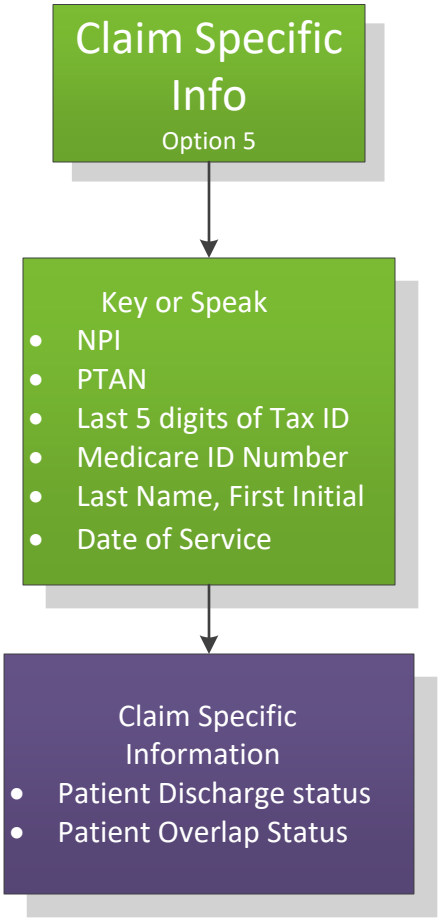
Main Menu Options




Financials
Option 2
Key or Speak
NPI
PTAN
Last 5 digits of Tax ID
Provided by IVR
Payment Floor Amount
Last 3 checks


Pt A Redetermination Status
Option 4
Key or Speak
NPI
PTAN
Last 5 digits of Tax ID
Medicare ID Number
Last Name, First Initial
Date of Service
Redetermination Status
Press or say DCN
Status (Unfavorable, Pending, Dismissed or Partial Reversal, Full Reversal)
Redetermination Process


Claim Specific Info
Option 5
Key or Speak
NPI
PTAN
Last 5 digits of Tax ID
Medicare ID Number
Last Name, First Initial
Date of Service
Claim Specific Information
Patient Discharge status
Patient Overlap Status